CONTROLIO – WEB-BASED EMPLOYEE PERFORMANCE ANALYTICS SOFTWARE

WHY DO YOU NEED USER ACTIVITY MONITORING SOLUTION?

- Get info on employees' productivity and work time
- Take full control over remote workers, contractors, employees working from home
- Detect internal data leaks and get evidence for security incidents
- Manage employees' behavior and apply policies
- Analyze corporate applications utilization

### WHAT ARE CONTROLIO FEATURES?

PRODUCTIVITY STATS

- Automatic tracking of productive and distracting activities

- Productivity score for users and departments

- Productivity bars and user activity ratio tracking

- User productivity digest
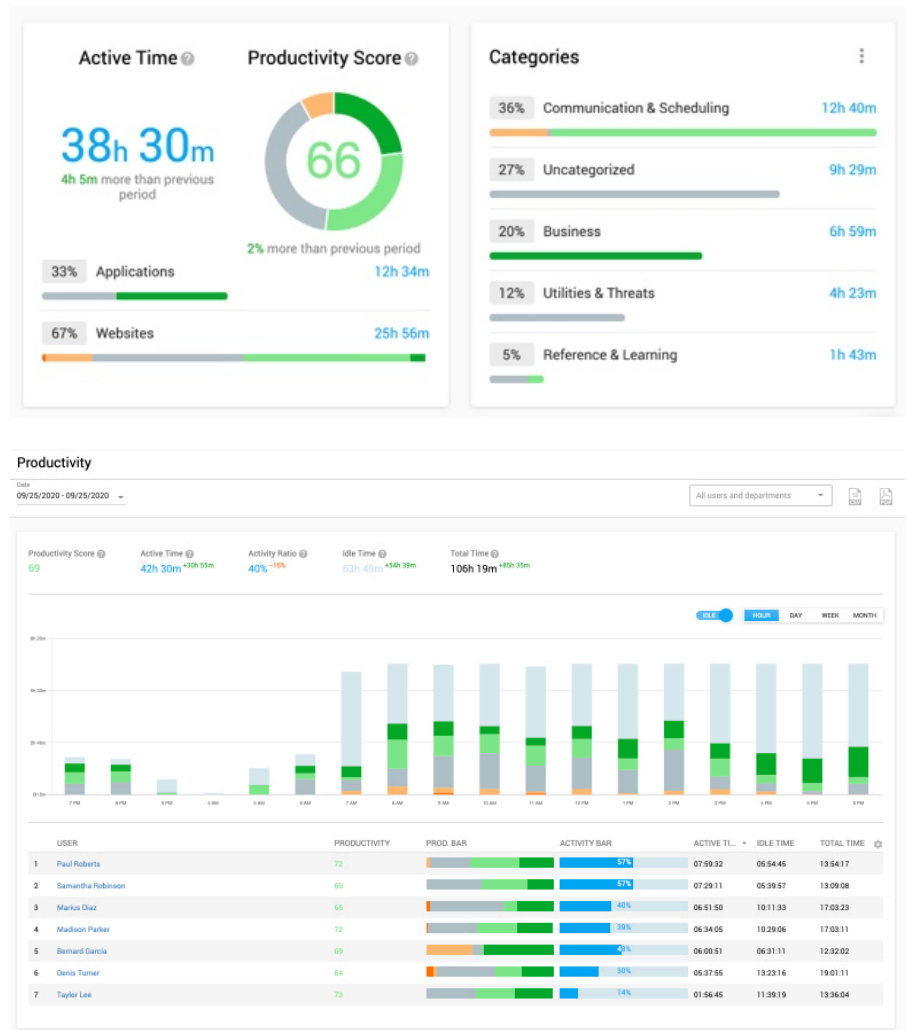
WORKING HOURS TRACKING

- Track working hours every day – by the very first and the very last user activity

- Get a working hours diagram combined with employees' productivity
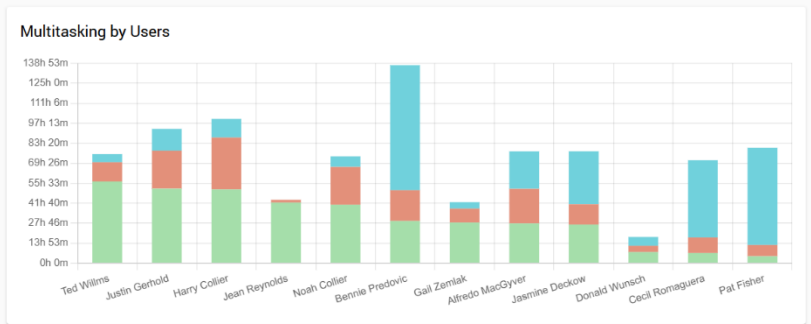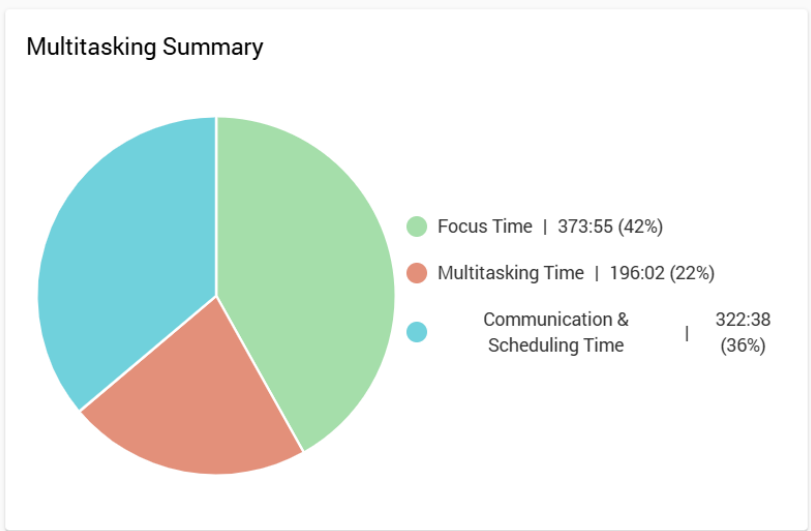
- Indicate working gaps and flops
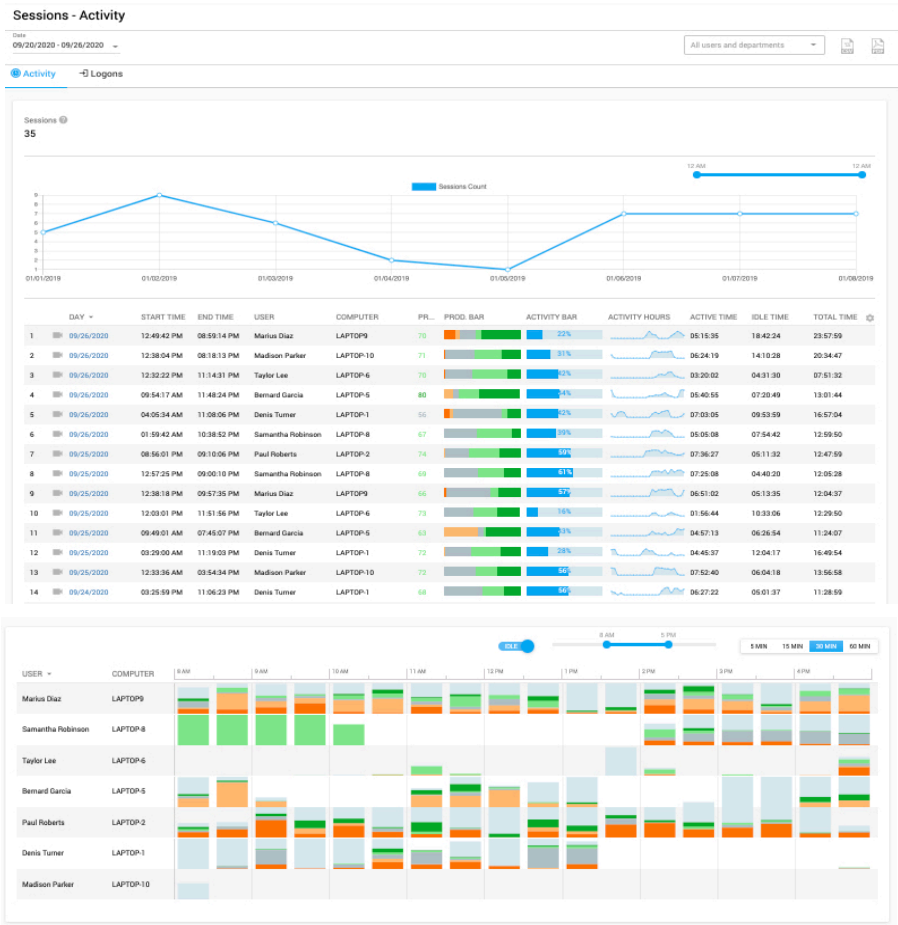
WORKLOAD MANAGEMENT

- Detect Overloaded and underloaded employees and redistribute tasks to balance their workloads

- Find out what is the average number of daily breaks

- Avail of Burnout risk control to prevent employee burnout
 triggered if a user is overloaded XX days in a row
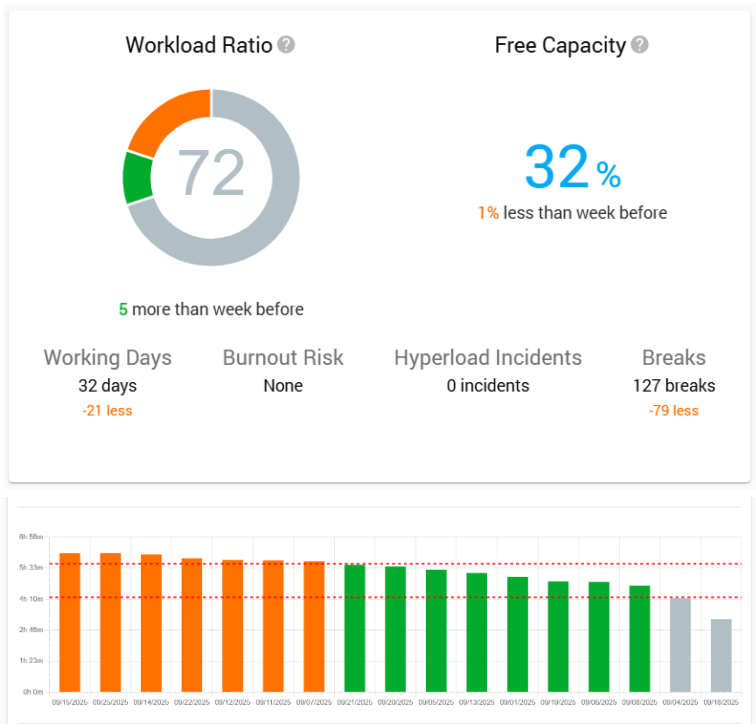
FOCUS & MULTITASKING

- Find out which activities cause employees to lose focus (Email, Messenger, etc.)

- Identify which tasks require sustained employee focus throughout the day.

- Analyze daily routines of top-performers to boost your coaching experience

Multitasking Summary

- Focus Time | 373:55 (42%)
- Multitasking Time | 196:02 (22%)
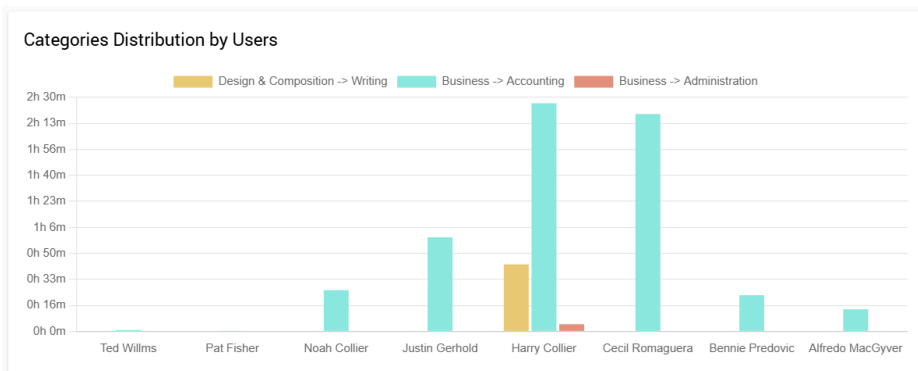- Communication & Scheduling Time | 322:38 (36%)

Multitasking by Users

INPUT OPERATIONS

- Get a detailed computer usage report with information about how many clicks, keystrokes, copy & paste operations each employee made

- Examine working patterns of top-performers to elevate coaching opportunities

Input Operations by Users

Input Operations by Days
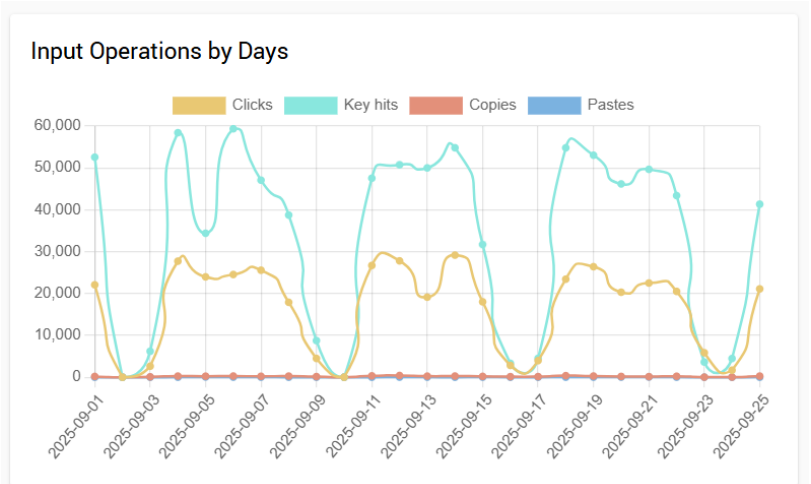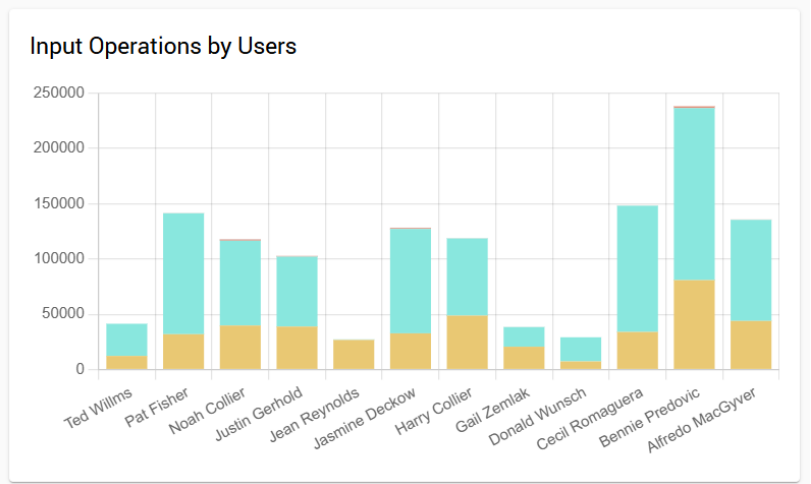
CATEGORIES DISTRIBUTION

- Receive an objective comparison across individual employees, or entire departments based on the activity categories they engage in to learn more about what their roles demand.

- Ensure employees/teams spend time on websites and applications aligned to their role.

- Analyze time spent in prespecified activity categories across employees of the same role to identify areas where more training is required.

- Identify strengths and weaknesses of teams with similar responsibilities by reviewing the time they spend engaging in prespecified activity categories.


CONTINUOUS SCREEN RECORDING

- Record every second of employee's screen activity

- Get links to video recordings from another reports: Alerts, Details app&web usage, Files, Keystrokes, Searches..

- Export video data to .mp4 files

- Multiple displays supported

- Live screen streaming
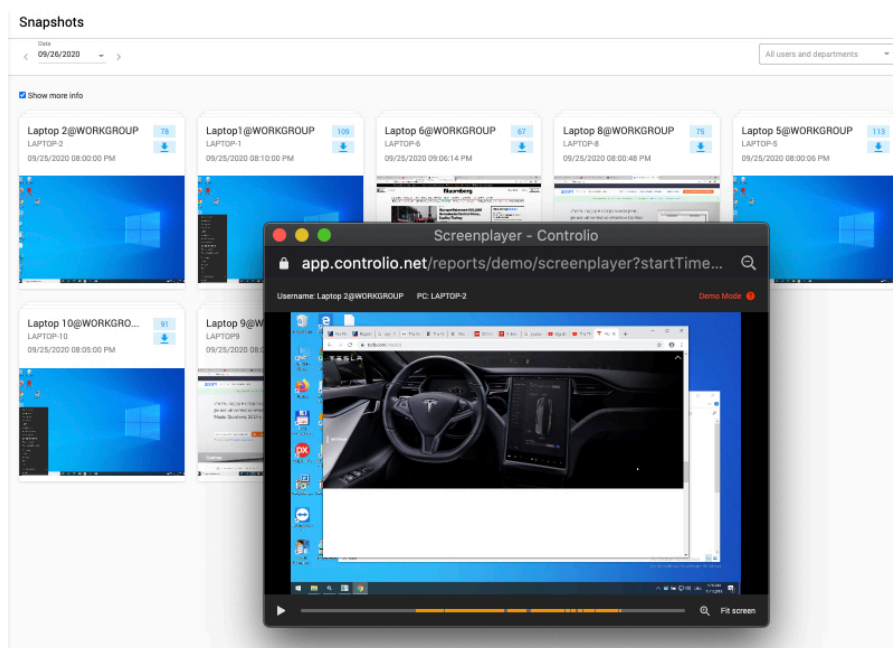
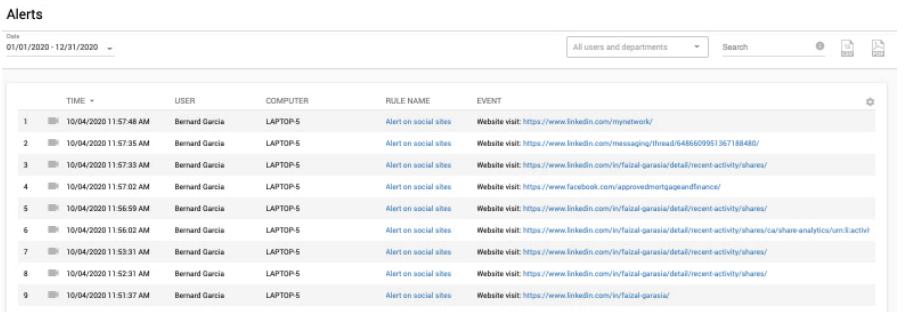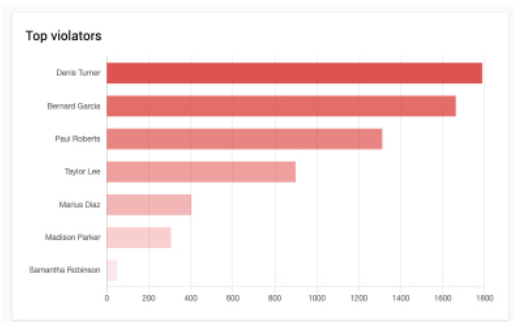*Any of features can be disabled.

APP & WEB TRACKING

- Get aggregated and detailed info on what apps and websites are used in the company

- Automatic tracking of active and idle time

- AI-based categorization of apps and websites

- Corporate apps usage analytics
  business apps utilization by dates, users, windows (documents)
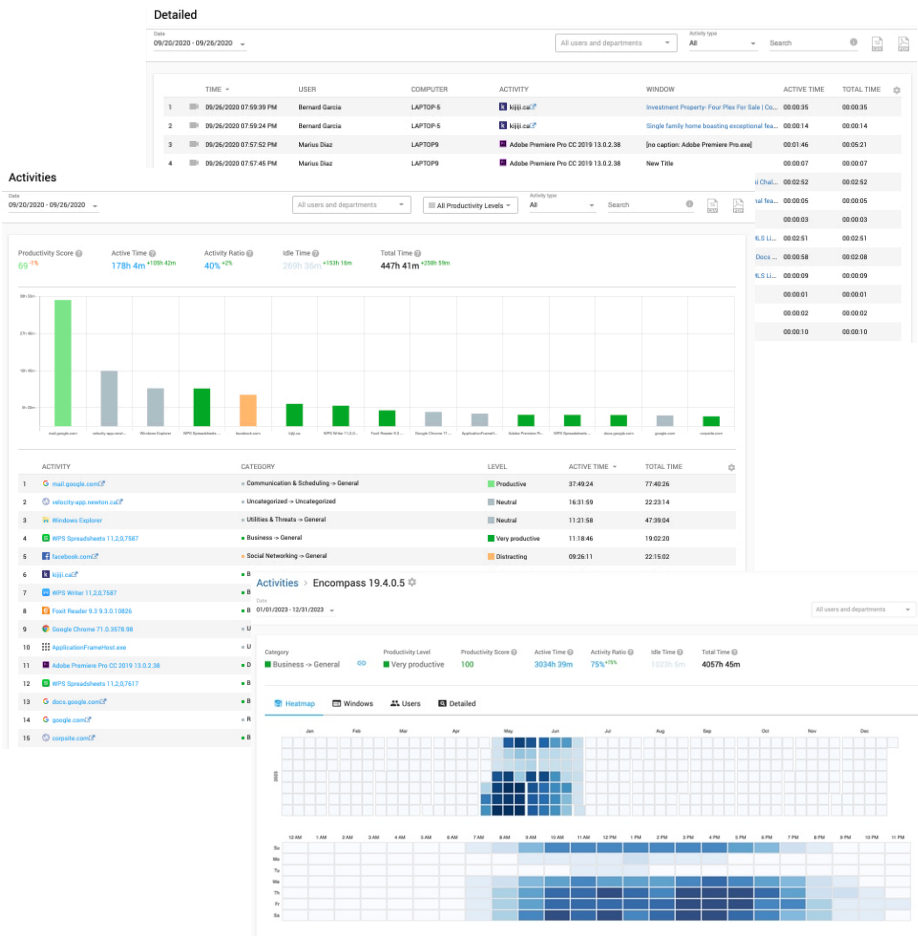
USER BEHAVIOR RULES AND ALERTS

- Block websites and apps

- Get alerts on suspicious user activity linked with screen video (case evidence)

- Get top behavior rule violators

- Send email alerts on specific keywords types, sites visited

- Block USB flash drives

COMPUTER USAGE REPORTS

- File operations tracking

- Emails received and sent

- Keystrokes typed

- Printing jobs tracking

*Any of features can be disabled.

OTHER FEATURES

- Departments hierarchy

- Live sessions monitoring

- Remote client agent deployment (MSI, EXE over LAN, Group policies, SCCM..)

- Multi-login Dashboard with access control list

- Scheduled reports (sent via email)

- Data Export to PDF, CSV

- Monitoring Profiles for users/departments

- Agent Stealth mode and Icon mode

- Audit Log (tracks Dashboard use)

- 2-Step Authentication, IP filtering, Brute-force protection

- Single sign-on (SSO)

- Cloud-based, on-premises, private AWS cloud deployment options

- GDPR data recording&view mode

- REST API for data integration

- BI systems integrations (Power BI via REST API, connector for Tableau)

- Active Directory OUs and users synchronization, Azure AD support

TECHNICAL REQUIREMENTS

CLIENT AGENT (CLOUD-BASED & ON-PREMISES)

List of OS supported versions:

- Windows Vista, 7,8,10,11, Server 2012,2016,2019,2022 - both 32bit and 64bit editions
- macOS 10.14 (Mojave), 10.15 (Catalina), 11 (Big Sur), 12 (Monterey), 13 (Ventura), 14 (Sonoma), 15 (Sequoia)

Hardware requirements:

- 1Ghz CPU
- 2Gb RAM
- 1Gb free drive space
- 0.2 Mbit Network speed

SERVER (ON-PREMISES)

Controlio On-Premises server app is shipped as [Docker Desktop](#) container - multi-platform virtual machine supported by Windows OS and Linux OS. Technical requirements for the on-premises server for 50 users:

- 1Ghz CPU
- 2Gb RAM
- 3Gb/month per user disk space (if screen recordings is ON), 20Mb/month per user (if screen recordings and email recording is OFF). Email traffic volume depends on your company (attachments may be saved for MS Outlook).

TECHNICAL SUPPORT AND LICENSE TERMS

- Licensed by concurrent user sessions
- No license/limits for Dashboard users (admins, managers)
- 6 months data retention period by default (for the Cloud version only. 12+ months plans are available)
- 1 business day support via email
- Live chat support on the website
- Remote assistance tools

COMPANY

EfficientLab LLC (NY, USA) is an independent software vendor providing high-quality and robust employee monitoring technologies. The first product, Work Examiner, was released in 2005.

Controlio (released in 2017) is a web-based cloud system for employee surveillance on their work PCs that run Windows. You can easily monitor web and application usage and watch what's happening on your staff screens live or on-demand. Productivity optimization is one of the reasons why you need a surveillance system. With Controlio, you can see productivity issues and organizational bottlenecks at their early stages and take care of them before they become big.

CONTACTS

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